



H Y P E R

GET MORE

Sanho Corporation

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Authorized RMA Number: RMA999999

***NOTE: PLEASE FILL IN ALL FIELDS TO AVOID DELAY IN PROCESSING.**

Use your own name and address here

This sample address is actually a nice museum in SF

Name: Joe Test Return Address: 100 34th Ave, San Francisco, CA 94121

Tel number: 4087377878 Email: cs@cs.com Invoice number(Order ID): SH999999

Optional

Optional

Model Number	Serial Number	Problem Descriptions (Please be as specific as possible. "Defect", "Fail", "Bad" are not specific descriptions)	Remark (Office use)
HDM1H	Optional, many of our products	My MacBook does not have USB-C	
Ask us for the model number if not given	no longer have a serial #	Please give a description of the issue as detailed as possible. All constructive feedback is used to better current and future products. Above is a mere example.	

- *HyperJuice and HyperDrive products carry **one year** standard warranty. HyperShield back cover and stylus pen carry **90 days standard** warranty only.
- *RMA number is only valid for **30 days** from the date of issuance; otherwise the status will be canceled.
- *Product(s) returned for credit must be returned within 14 days upon receipt of the product. We could only credit return refund to customers who has purchased from the Hypershop store. If you wish to return a Hyper product that you have bought elsewhere, please refer to your retailer. 20% restocking fee and fees for loss accessories will be applied if item(s) returned is not in its original conditions.
- *RMA number must be prominently displayed on the return package box. Sanho reserve the right to refuse any shipment that is incorrectly labeled or without a valid RMA number.
- *For customers who purchase the HyperJuice/HyperDrive products from other retailers, please attach a copy of the sales invoice.
- *For warranty repair, please DO NOT ship any manuals or cable accessories. We're not responsible for any lost accessories.

For office use only:

Follow up Action(s): _____

Approved by: _____ Date: _____