



H Y P E R

GET MORE

Sanho Corporation

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www.hypershop.com

Authorized RMA Number: _____

***NOTE: PLEASE FILL IN ALL FIELDS TO AVOID DELAY IN PROCESSING.**

Name: _____ Return Address: _____

Tel number: _____ Email: _____ Invoice number(Order ID): _____

Model Number	Serial Number	Problem Descriptions (Please be as specific as possible. "Defect","Fail","Bad" are not specific descriptions)	Remark (Office use)

*HyperJuice and HyperDrive products carry **one year** standard warranty. HyperShield back cover and stylus pen carry **90 days standard** warranty only.

*RMA number is only valid for **30 days** from the date of issuance; otherwise the status will be canceled.

*Product(s) returned for credit must be returned within 14 days upon receipt of the product. We could only credit return refund to customers who has purchased from the Hypershop store. If you wish to return a Hyper product that you have bought elsewhere, please refer to your retailer.20% restocking fee and fees for loss accessories will be applied if item(s) returned is not in its original conditions.

*RMA number must be prominently displayed on the return package box. Sanho reserve the right to refuse any shipment that is incorrectly labeled or without a valid RMA number.

*For customers who purchase the HyperJuice/HyperDrive products from other retailers, please attach a copy of the sales invoice.

*For warranty repair, please DO NOT ship any manuals or cable accessories. We' re not responsible for any lost accessories.

For office use only:

Follow up Action(s): _____

Approved by: _____ Date: _____